

Frontier Continuity Service

Your fully outsourced, dedicated business continuity service

Keeping your data safe and accessible

Power cuts, pandemics, flooding and cyber crime are just a few of the many and very real threats facing business managers today. Put simply, business continuity is essential to mitigate loss and ensure the survival of your business.

Frontier Technology is a leading business continuity solutions provider. Frontier Continuity Service is our private cloud solution which securely connects your network to our data centres to provide you with a fully managed business continuity service. It offers a stress-free and cost-effective way for your organisation to manage its essential data and completely removes the need for your IT team to be involved in the process.



“80% of businesses without a business continuity plan close within 18 months of a major incident.”

Business Continuity Planning

There is no ‘one size fits all’ approach when it comes to business continuity planning; Frontier Continuity Service is a bespoke solution, tailored to meet your specific requirements. We cover all aspects of business continuity planning, operational preparedness and crisis management.

Fast recovery

Our state of the art data centres are located outside of London for extra security. They are accessible 24/7, so when disaster strikes, your business can recover with near-instant access to your applications and data.

Fully automated

Frontier Continuity Service replicates all of your business critical mail, web, file and database servers in real time over to your standby servers in our data centres. This ensures continued use of your business applications with uninterrupted access to your data.

A Business Continuity Department without the overheads

No capex- just pay for what you need

With no capital upfront costs, no hardware maintenance, no office space requirements or additional staff required, Frontier Continuity Service is a cost-effective solution for firms of all sizes. You simply pay a monthly subscription for the services that you require.

Frontier Continuity Service is fully scalable so that it continues to meet your needs as your business grows and develops. It is the ideal solution for any organisation that has identified IT disaster recovery as an essential requirement of its business - but, at the same time, does not wish to commit the technical resources and initial financial investment.

Businesses simply cannot afford to let their systems go down

Business Continuity is more than just Disaster Recovery

Frontier Continuity Service can be extended to provide full location independent working for all of your IT users. You can wave goodbye to concerns about where appropriate desk-space may be available or how you configure and deploy new PCs for all of your employees. Your core business applications are available securely to any internet connected device, the total process of security authentication and application availability is fully automated so your staff are immediately back at work and management can concentrate on running the business.



A HEAD START ON RECOVERY

Frontier plan, design, build and implement robust IT systems that eliminate downtime, protect your data and keep your business going – giving you peace of mind and real competitive advantage.

Within the monthly Frontier Continuity Service subscription, our customers enjoy the benefits of:

- Online data recovery
- Location- independent working
- Data Snapshot
- Automated server failover
- No implementation costs
- Known fixed monthly costs
- Recovery procedures
- Remote monitoring
- Instant alerts
- No hidden extras
- Invocation testing

Most importantly, our customers receive a fully tested disaster recovery solution, eliminating concerns around the availability of key IT personnel or worry about lead-times should disaster strike. The always-on standby servers make recovering data an easy task, whether in a disaster recovery situation or simply restoring a lost document or a corrupted database.

Affordable business continuity, whatever your size

Before turning to Frontier Technology, many customers perceived disaster recovery solutions to be expensive and out of their reach. The reality is that a small business can afford to have the same level of business continuity as a large enterprise.

Customers are demanding disaster recovery plans

It's a fact that regulation is driving the need for disaster recovery plans to be in place, furthermore many customers are now demanding that suppliers show evidence of their business continuity procedures.

Ensuring optimum safety and security

Frontier Continuity Service provides the highest level of security for our customers' replicated data and online restores at a cost-effective price. The methodology complies with the BS25999 specification, which covers design, build and capability exercising. FCS provides evidence that a firm has a clear disaster recovery plan within a defined time, preventing essential data loss.

It is a private cloud solution so you won't be sharing the cloud infrastructure with anyone, your data and applications are securely isolated, putting you firmly in control.

On-going support

Your secure, virtual recovery environment is managed by Frontier's own team of experts. If anything affects your critical systems, then we are available — 24 x 7— to manage the recovery process and minimise disruption to your business.

As part of the Frontier Continuity Service package, we provide our customers with constant on-going support. We reassure you that your data is completely safeguarded by performing regular invocation tests, where Frontier Continuity Service is tested and can be modified if required. During the test we ensure data and applications can be restored within the agreed SLA.

Choose the service that meets your needs

The Frontier Continuity Service offers two levels of service:

GOLD

Is the ideal solution for companies who depend upon a number of mission critical applications. We provide real time replication of data, snapshots and individual server recovery with access to your recovered data via a web browser. System recovery times are covered by a Service Level Agreement and are no longer than 30 minutes. The Gold level service can be enhanced to include Access-Anywhere and recovery times can be reduced to five minutes.

SILVER

Ideal for companies looking for a cost-effective business continuity solution, and do not require a strict service level agreement. Server recovery time is normally within two hours.

GENERAL FEATURES	Silver	Gold
Disaster recovery planning and design	•	•
Deployment services	•	•
Disaster recovery procedures	•	•
Yearly invocation test	•	•
Dedicated service coordinator	•	•
Replication link monitoring and alerting	•	•
On demand up-scaling	•	•
Replication link provisioning	•	•
Continuous replication	•	•
Data snapshots		•
Individual server recovery		•
Additional Features		
Server recovery within five minutes		•
Access-Anywhere. Access to applications and data via a web browser for disaster recovery and everyday remote access		•

Frontier focuses on Business Continuity so you can focus on your business!

A business continuity partner you can rely on
Frontier Technology has a proven track record and unrivalled knowledge of how technology is used to safeguard businesses, we advise you on which technologies will best meet your needs, now and in the future.

We are different from other solutions providers, we understand that no two organisations are the same. Frontier takes a holistic approach to IT and fully analyses your business requirements to ensure that we deliver the optimum solution for you.

Frontier Technology has a commitment to deliver on time, to specification and to budget in order to meet our customers' requirements.

Andrew Hough, IT Manager, Hampden Group explains:

"We realised that a 48 hour back up window was no longer acceptable and that we needed to be back up within the hour. Having reviewed competitive tenders, we opted for Frontier Continuity Service and we haven't looked back. It has saved us time effort and money. We also have flexible working as part of the solution and have the reassurance of a 30-40 minute back up window which is very impressive."



Frontier Continuity Trial

We are so confident that we can meet all of your disaster recovery requirements that we encourage you to take a 3-week, no obligation trial. During the trial, we will perform continuous replication of your data and an invocation test to demonstrate the capability of the service.

To find out more or to arrange your free Frontier Continuity Service trial, call +44 (0) 845 603 6552, or email contact@frontiertechology.co.uk



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