



## CASE STUDY

# Email Migration Services for Workspace Group

### Organisation Profile:

Workspace Group are the leading commercial property company in London, owning more than 4.0 million square feet of workspace, over sixty locations providing great homes for some 4,000 businesses in the capital. Born out of the need for the Greater London Council to divest its commercial property interests when it was wound-up in the late 1980s Workspace now offers a range of spaces from inspiring office and studio space to well-connected light industrial units and spacious workshops.

### Business Situation

They needed to migrate from Microsoft Exchange 2010 to Office 365. With other infrastructure projects consuming their available internal IT resources, Workspace turned to the experienced members of Frontier's Microsoft consultancy practice to develop a plan to complete the project.

### The Solution

Frontier Migration Services



## WORKSPACE®

Workspace Group have been a client of Frontier since 2011 and have used our services to assist in many projects since then, including Citrix XenDesktop and NetScaler configuration, CommVault data management consultancy, enhancing security and authentication platforms and more. In 2017 Workspace were running their primary email system on Microsoft Exchange 2010, plus a separate Microsoft Exchange 2013 environment had also been built for the purpose of migrating mailboxes to Office 365.

### Key Benefits

Following a comprehensive Exchange environment audit (to include both Exchange 2010 and 2013 systems) which confirmed current physical and logical designs and provided a systems health check, a three phase plan was agreed.

- \* The first phase worked towards identifying all potential risks and providing a detailed solution design and implementation plan to migrate mailboxes to Office 365.
- \* In phase two a Proof of Concept environment was built based on the proposed solution design. Following the successful PoC all other mailboxes were migrated to Office 365 services.
- \* An in-house Exchange system was maintained to allow internal application integration, this was upgraded to Exchange 2016 within the final phase of the project.

